

# Locker operation & maintenance guide

This document provides general operation and maintenance guidance for Lockin locker systems, including typical care requirements and replacement support considerations.

The logo for Lockin, featuring the word "Lockin" in a bold, white, sans-serif font centered within a solid blue rectangular background.

**Lockin**

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### Contact Lockin:

[sales@lockin.com.au](mailto:sales@lockin.com.au)

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[lockin.com.au](http://lockin.com.au)

## Locker construction (typical)

Lockin lockers are typically configured as modular systems with varying door heights and compartment layouts depending on project requirements.

Common configurations include:

- Single-tier (full height hanging)
- Multi-tier (2–8 door configurations)
- Mixed-use (shelving, hanging, and seating combinations)

Doors:

Commercial laminate (Laminex / Polytec) with ABS edging  
Steel with powder coat finish

Body:

E0 HMR particle board with ABS edging  
Welded steel with powder coat finish

Lock options:

Mechanical  
Digital  
Hardwired / networked systems

Electronic locks may be configured in:

Private mode (dedicated/assigned user)  
Public mode (shared - temporary use with user-set code)

Accessories (as specified):

Bench seating (steel frame with timber/composite slats)  
Shoe storage & integrated joinery  
Handles  
Numbering and graphics  
Internal fittings (shelves, rails)

## Care & Maintenance

Maintenance frequency will vary depending on usage and environment.

### Melamine & commercial laminate products

Lockers have moving parts, so fixings can loosen over time. Inspect all exposed fixings regularly and tighten them as needed to maintain safe operation.

Wipe surfaces as required with a soft cloth or duster.

Use a mild, non-abrasive cleaner if required.

Avoid solvents – they can damage the protective coating.

Inspect and clean lockers periodically and check for any signs of wear or damage.

If doors or locks are damaged, replace them immediately to maintain security.

Replacement doors, locks, and keys are available upon request.

- ⊘ Do not use solvents or abrasive cleaners
- ⊘ Do not hose or pressure wash
- ⊘ Avoid prolonged moisture exposure

This guidance applies to standard locker constructions unless noted otherwise.

Product specifications may change over time for improvements, so always refer to the latest information.

## Powder coated products

Clean every 3–6 months (or more frequently in high-use environments)

Remove loose dirt with a damp cloth or sponge.

Use a soft-bristle brush (non-abrasive) with a diluted mild detergent (e.g., pH-neutral dishwashing liquid in warm water) to clean the surface.

Rinse thoroughly with fresh water to remove all residues and allow to dry.

- ⊘ No solvents (turpentine, white spirits, thinners, or aggressive chemicals)
- ⊘ No excessive scrubbing, especially on metallic finishes, to avoid damage.

## Hinges

Inspect hinges periodically for looseness or wear.

Tighten fixings where required.

Replace damaged hinges to maintain safe operation.

## Tracks on units

Clean the tracks every 6 months—or more often in dusty environments.

Vacuum the tracks to remove dust and dirt buildup.

Apply wax (beeswax or candle wax) along the track to help doors glide smoothly.

Use a dry lubricant spray as an alternative for effortless movement.

## Locks & operation

### Lock systems

Lockers may be fitted with mechanical or electronic locking systems depending on project specification. Refer to project documentation or specification for details.

### Keys – lost or fail

For lost or damaged keys, contact Lockin or the lock manufacturer with the lock number (if available). Replacement keys can be supplied.

### Management systems

Where lockers are connected to a management system, refer to the system provider's documentation for operation and administration.

### Emergency override

Emergency access methods vary by lock type. Refer to the lock manufacturer's instructions or contact Lockin for assistance.

### Batteries

For battery-operated locks:

Replace batteries as required (typically 12–24 months depending on usage)

Use manufacturer-recommended battery types only

### Lock or key seizing

To fix a stiff lock or key, apply graphite dust directly into the lock, then turn the key a few times. Alternative method: Dip the key into graphite dust, insert it into the lock, and turn it several times to distribute the lubricant. Never use oil-based lubricants.

## Replacement

If components are damaged beyond repair, replacement parts are available.

### Locker doors & body

Replacement parts are available for all standard locker components.

### Locks & keys

Lock warranty and replacement keys are subject to the manufacturer's warranty. Contact Lockin or the relevant manufacturer for support.

### Batteries

Batteries are consumable items and are the responsibility of the owner. Replace as required using manufacturer-recommended types.

### Accessories

Replacement accessories are available. Contact Lockin for supply and compatibility.

## Installation & stability

Lockers are installed by Lockin or approved installers and are designed to be fixed in position for stability and structural integrity.

Lockers should not be dismantled, relocated or modified without prior consultation, as this may affect alignment, structural integrity and safe operation.

Improper handling or modification may result in damage not covered under warranty.

If relocation or modification is required, contact Lockin for guidance.

## Serviceability

Lockin locker systems are designed for long-term use, with replaceable components including doors, locks and accessories. This allows for ongoing maintenance, upgrades and lifecycle extension without full replacement.

## Support

For all replacement parts and support enquiries, contact Lockin.

[sales@lockin.com.au](mailto:sales@lockin.com.au)

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## Warranty

### Warranty summary

Lockin lockers:	10-year warranty
Locks & accessories:	Manufacturer warranty applies

### Use & environmental considerations

Do not overload shelves or doors beyond their intended use.

Avoid installation in environments with excessive moisture, salt exposure or chemical exposure unless specifically designed for such conditions.

Lockers are designed for typical personal storage use. Misuse, overloading or forced entry may result in damage not covered under warranty.

This summary is provided for convenience only and does not replace full warranty terms.

Refer to: <https://www.lockin.com.au/terms-of-use>

## Further information & manufacturer resources

For detailed material and component information, refer to:

- Laminex Care & Maintenance Guide
- Polytec Warranty & Care Information
- Lock manufacturer documentation (as specified)

Materials:

Laminex care & warranty

<https://www.laminex.com.au/document-library>

Search for, "Lamiwood Decorated MDF Limited Product Warranty"

Search for, "Trade-Essentials-Particleboard-Warranty.pdf"

Polytec care & warranty

<https://www.polytec.com.au/docs/technical/polytec-technical-warranty-terms-and-conditions.pdf>

Locks:

Digilock locks warranty

<https://www.digilock.com/terms-and-conditions/>

KeylessCo locks

<https://www.keyless.co/keyless1/>

Gantner locks terms & conditions

<https://www.gantner.com/en/legal/terms-and-conditions-hardware>

Yellowbox locks terms

<https://yellowboxglobal.com/>

Ojmar locks warranty

<https://ojmar.com/en/general-terms-and-conditions/>